

## Well-being Objective 10

Age Well - Support the growing numbers of older people to maintain dignity and independence in their later years

## How will we do this?

## Our action plan to achieve this objective

## (Lemon highlight means that this is not the Action or Measure's main objective)

| Ref | Actions and Measures  | Target             |
|-----|---|--------------------|
| Α   | We will continue to enhance our integrated Community Health & Social Care 'infrastructure' to<br>ensure we are able to effectively and efficiently promote the wellbeing and independence of our<br>older adult population while supporting the long term care needs and safeguarding of the more<br>frail & vulnerable.  |                    |
| 1   | Workforce modernisation to support implementation of new legislation as well as strategic objectives of both Department of Communities (CCC) and Hywel Dda's Integrated Medium Term Plan. (Action also in Well-being Objective 9)   | April 2018         |
| 2   | We shall continue to aim to reduce the rate of people kept in hospital while waiting for social care per 1,000 population aged 75+ (PAM/025 was SCA/19) ( $2016/17 - 43$ clients - 2.30 rate)   | 42 clients<br>2.24 |
| В   | We will provide a wide range of services and interventions across the three 'offer' areas outlined<br>in Carmarthenshire County Council's 'Delivering Sustainable Services for Older People in<br>Carmarthenshire' document.  |                    |
| 1   | We will progress prudent commissioning of long term care using effective professional and performance management  | April 2018         |
| 2   | We shall monitor the average length of time adults (aged 65 or over) are supportedin residential care homes (SCA/21)(2016/17 Result 989 days)   | No target<br>set   |
| 3   | We will effectively commission short term assessment and interventions to maximise independence and wellbeing outcomes for our population   | April 2018         |
| 4   | We will identify the strengths and resources within communities which can contribute to promoting and supporting the health and wellbeing of their population. (Also in Well-being Objective 9 & 11)  | April 2018         |
| С   | We will identify how local communities can contribute to supporting wellbeing and independence (Also see Well-being Objective 9 - Support good connections with friends, family and safer communities)  |                    |
| 1   | Everyone, adult or child, can be given a voice – an opportunity – a right – to be heard<br>as an individual, as a citizen, to shape the decisions that affect them. As part of the<br>new Social Services and Well-Being Act, clients are asked whether they are satisfied<br>with their care and support. The 2016/17 survey showed that 83.2% were satisfied.<br>We shall do all we can to improve on this. <i>(PAM024)</i> | No target<br>set   |
| 2   | As part of the new Social Services and Well-Being Act, carers are asked whether they feel supported to continue in their caring role. The 2016/17 survey showed that 78.5% felt they were. We shall do all we can to improve on this. ( <i>PAM/026</i> )  | No target<br>set   |
| D   | We do low cost adaptation works in private dwellings as quickly as possible.  |                    |
| 1   | We will continue to reduce the number of calendar days taken to deliver a DisabledFacilities Grant (PAM/015 was PSR/002)(2016/17 Result - 167 days)   | 165 days           |