CARMARTHENSHIRE COUNTY COUNCIL

Instruction to your Bank or Building Society to pay by Direct Debit



Please fill in the whole form using a ball point pen and send it to:

Originator's Identification Number

9	7	7	5	7	2

Carmarthenshire County Council Housing Benefit Debt Recovery Team Ty Elwyn, Llanelli, Carmarthenshire. SA15 3AP	This is not part of the instruction to your Bank or Building Society Please note that the monthly payment date will be the 1st of every month		
Name(s) of Account Holder(s)	Please provide your current address :		
Branch Sort Code			
branch Sort Code			
Bank/Building Society Account Number			
Name and full postcode address of your Bank or Building Society	Instruction to your Bank or Building Society Please pay Carmarthenshire County Council Direct Debits		
To the Manager Bank/Building Society	from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee.		
Address	I understand that this instruction may remain with Carmarthenshire County Council, and if so, details will be passed electronically to my Bank/Building Society.		
	Signature(s)		
Postcode			
Reference Number - as shown on your invoice	Date		
1			

Banks and Building Societies may not accept Direct Debit instructions for some types of account.

--- lpha ----This guarantee should be detached and retained by the Payer.

The Direct Debit Guarantee

 This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits



- If there are any changes to the amount, date or frequency of your Direct Debit, Carmarthenshire County Council will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Carmarthenshire County Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by Carmarthenshire County Council, or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
- If you receive a refund you are not entitled to, you must pay it back when Carmarthenshire County Council asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

