



# Is yours VALID?

From **14 April 2013** all ticket machines on local bus services in Wales will indicate if a Concessionary Travel Pass is not valid for travel.

If a pass is not valid, it may have been cancelled by the local authority who issued it.

## **Why would a pass be cancelled?**

- If you have informed your local authority that the pass has been lost or stolen.
- If it has previously been used fraudulently.
- If you are no longer entitled to concessionary travel.

## **Do I have time to check my pass?**

Up to and including **13 April 2013** you will be allowed to travel by bus for free even if your pass has been cancelled. This will give you the chance to check your pass and obtain a replacement if you need to.

## **What happens from 14 April 2013 if the ticket machine indicates that my pass has been cancelled?**

- The driver will inform you that your pass is not valid and you may be asked to pay the normal adult fare if you intend to travel. If you do not wish to pay your fare you may be refused travel.
- Contact your local authority at the phone number shown on the back of your pass as soon as you are able to arrange for a new pass to be issued.

## **I have 2 (or more) passes. How can I tell which one is valid?**

If you have more than one pass, use the pass with the highest 2-digit issue number - see below. Other passes with a lower issue number will have been cancelled and will not be valid for travel.

Look at the  
17<sup>th</sup> & 18<sup>th</sup>  
digits on  
your pass  
number



Highest  
2-digit  
number  
= valid pass!

**Please DISPOSE  
of any old passes,  
or return them  
to your  
local authority.**

**If your pass is not valid you may have to pay your fare**

**For more details contact your local authority  
at the phone number on the back of your pass**