



Well-being Objective 9

Live Well/Age Well - Support good connections with friends, family and safer communities

How will we do this? Our detailed action plan to achieve this objective

(Lemon highlight means that this is not the Action or Measure's main objective)

Ref	Actions and Measures	Date/Target
A	We will continue to develop and implement how we provide information, advice and assistance across social care services	
1	We will continue to develop and improve how Children's Services provide information, advice and assistance (IAA) to support families, ensuring information is easily available, accurate, accessible in different formats and progress links to the Dewis Directory of services	March 2019
2	We will review our disability service to ensure seamless transition and pathways from children to adults	March 2019
3	We will ensure an appropriate effective governance is in place with the Local Authority Trading Company to provide the provision of an Information, Advice and Assistance service in order to comply with our Statutory Duty under the Social Services and Well-being Act. <i>MF5-52a (Action also in Well-being Objective 10 & 11)</i>	March 2019 6 monthly
B	We will promote and develop strong connections for people, places and organisations	
1	We will implement the new Mid and West Wales Community Cohesion Regional Delivery Plan 2017/19 <i>by ensuring the four principles of the Plan continue to be supported :-</i> i. Work at a strategic level to break down barriers to inclusion and integration across marginalised groups. ii. Work at a local level to break down barriers and integration for particular groups and communities. iii. Supporting migrants, refugees and asylum seekers and host communities during the integration process. iv. Tackling discrimination, hostility, tensions and extremism.	March 2019
2	We will support community groups and organisations to promote and publicise the rich variety of community event being held in Carmarthenshire from agricultural shows, festivals and carnivals to exhibitions, concerts and performances. <i>MF5-85 (Action also in Well-being Objectives 6 & 12)</i>	March 2019
C	We will identify the strengths and resources within communities which can contribute to promoting and supporting the health and wellbeing of neighbours	
1	We will identify the physical resources which can contribute to promoting and supporting the health and wellbeing of their population through a dedicated online information portal such as "Dewis.Cymru". <i>(Action also in Well-being Objectives 10 & 11)</i>	March 2019
2	We will ensure best use is made of school facilities to support wider community activity. <i>(Action also in Well-being Objectives 2,8 and 11) MF5-30</i>	March 2020
3	We will invest and improve the quality in the skills of our workforce to ensure we meet the Well-being Objectives of our populations outlined at locality levels. <i>(Also in Well-being Objective 10)</i>	April 2019
4	We will further develop Money Wise web resource in order to enhance income generation develop product and market it.	March 2019

Ref	Actions and Measures	Date/Target
	<i>(To provide evidence on the efficacy of Money Wise, which will make the resources more marketable to other local authorities in order to generate income.) (To improve the confidence and capability of residents in Carmarthenshire to deal with personal finances, and reducing vulnerability to financial fraud.) (Action ID 12612) (Action also in Well-being Objective 5)</i>	
5	We will promote financial literacy and protecting vulnerable people from financial fraud through the Financial Exploitation Safeguarding Scheme (FESS). <i>(Action also in Well-being Objectives 5 & 11)</i>	March 2019
6	We will Implement proceeds of crime across regulatory services to protect people	March 2019
7	We will develop a range of options which will reward tenants to look after their home.	March 2019
D	With our partners we will continue to support Safer Communities	
1	We will improve the confidence of local communities that we are tackling the issues that matter most to them and impacting on crime levels	March 2019
2	We will reduce the incidences of alcohol-related violence by working in partnership with key stakeholders	March 2019
3	We will reduce drug and alcohol misuse by working in partnership with key stakeholders	March 2019
4	We will ensure our specialist substance misuse team meets the needs of children and adult services by providing expert advice, support and direct input to front line teams. <i>(Action also in Well-being Objective 1)</i>	March 2019
5	We will respond to the Wales Audit Office Community Safety in Wales Report and its recommendations for Welsh Government, Police Crime Commissioner's and Local Authorities	March 2019
6	We will Implement the action plan for the 'Prevent Duty' (to prevent people from being drawn into terrorism) developed with partners at the CONTEST (United Kingdom's counter-terrorism strategy) Board meeting	March 2019
7	We will embed a person centred approach to safeguarding which ensures the service user is heard and central in decision making. <i>(Action also in Well-being Objective 11)</i>	March 2019
8	We will review third sector contracts to establish compliance with the Social Services Well-being Act and service transformation in mental health and learning disability.	July 2018
9	We will improve the average number of calendar days taken to repair all street lamp failures <i>(THS/009) (2017/18 Result - 6.41 days)</i>	4 days
10	We will maintain and strive to reduce further, the low levels of crime that are already amongst the lowest in England and Wales <i>(5.1.1.2) Action & Measure (2017/18 - Figures 10,137)</i>	March 2019
11	We will reduce anti-social behaviour by working in partnership to tackle local problems <i>(5.1.1.3) Action & Measure (2017/18 Figures - 5,810)</i>	March 2019

Success Measures	
% Say they have a sense of community	<i>(Derived from feeling of belonging; different backgrounds get on, treat with respect'.) (National Survey for Wales) (National Well-being Indicator)</i>
People feeling safe	<i>(At home, walking in the local area, and travelling) (National Survey for Wales) (National Well-being Indicator)</i>