



Well-being Objective 10

Age Well - Support the growing numbers of older people to maintain dignity and independence in their later years

How will we do this? Our detailed action plan to achieve this objective

(Lemon highlight means that this is not the Action or Measure's main objective)

Ref	Actions and Measures	Date/Target
A	We will develop a 'social' model of health and care that focuses on physical, mental and social wellbeing rather than ill health	
1	We will invest and improve the quality in the skills of our workforce to ensure we meet the Well-being Objectives of our populations outlined at locality levels. <i>(Also in Well-being Objective 9)</i>	April 2019
2	We shall continue to aim to reduce the rate of people kept in hospital while waiting for social care per 1,000 population aged 75+ <i>(PAM/025)</i> <i>(2017/18 - 47 clients - 2.50 rate)</i>	42 clients 2.21 rate
3	We will ensure an appropriate effective governance is in place with the Local Authority Trading Company to provide the provision of an Information, Advice and Assistance service in order to comply with our Statutory Duty under the Social Services and Well-being Act. <i>MF5-52a (Action also in Well-being Objective 10 & 11)</i>	March 2019 6 monthly
4	We will ensure the Council fully responds and complies with the requirements of the Social Services and Well-being Act by introducing a pooled budget between social care and health for residential care. <i>MF5-52b</i>	March 2019
5	We will ensure the Council fully responds and complies with the requirements of the Social Services and Well-being Act by establishing a regional joint committee for social services with relevant partners. <i>MF5 52c</i>	March 2019
6	We will continue to reduce the number of calendar days taken to deliver a Disabled Facilities Grant <i>(PAM/015)</i> <i>(2017/18 Result - 161 days)</i>	160 days
B	Provide a wide range of services and interventions.	
1	We will ensure care and support is provided in a manner that is proportioned to meet and ensure equity of outcomes for our population.	March 2019
2	We will identify the physical resources which can contribute to promoting and supporting the health and wellbeing of their population through a dedicated online information portal such as "Dewis.Cymru". <i>(Action also in Well-being Objectives 10 & 11)</i>	March 2019
3	We will continue to improve the provision of day opportunities for older people across the County. <i>MF5-53</i>	March 2019
4	We will deliver an investment programme for Care Homes and Sheltered Housing Schemes by delivering future needs and sustainable residential care arrangements in the Llanelli area to ensure appropriate accommodation provision in the area. <i>MF5-54</i>	March 2019
5	Maintain a strong and sustainable in-house Council provision for domiciliary and residential care. <i>MF5-55</i>	March 2021

Ref	Actions and Measures	Date/Target
6	We will further strengthen the provision and use of the Welsh language within social care services to be able to provide services in the language of service users' choice and ensure compliance with the 'Active Offer'. MF5-56 <i>(Action also in Well-being Objective 14)</i>	March 2019
C	Identify how local communities can contribute to supporting wellbeing and independence <i>(Also see Well-being Objective 9 - Support good connections with friends, family and safer communities)</i>	
1	Everyone, adult or child, can be given a voice – an opportunity – a right – to be heard as an individual, as a citizen, to shape the decisions that affect them. As part of the new Social Services and Well-Being Act, clients are asked whether they are satisfied with their care and support. The 2017/18 survey showed that 86.8% were satisfied. We shall do all we can to improve on this. <i>(PAM024)</i>	No target set
2	As part of the new Social Services and Well-Being Act, carers are asked whether they feel supported to continue in their caring role. The 2017/18 survey showed that 62.1% felt they were. We shall do all we can to improve on this. <i>(PAM/026)</i>	No target set
3	Work with partners including Hywel Dda University Health Board and third sector providers to ensure appropriate mental health care services and support are available. MF5-57	March 2019
4	We shall provide support for carers, and young carers in particular, to enable them to continue providing the invaluable care they offer to family and friends in need. MF5-58 <i>(Action also in Well-being Objective 11)</i>	March 2019

Success Measures
The rate of people kept in hospital while waiting for social care <i>(PAM/025)</i>
Agree there's a good Social Care Service available in the area <i>(National Survey for Wales)</i>
Number of calendar days taken to deliver a Disabled Facilities Grant <i>(PAM/015)</i>