



Well-being Objective 10

Age Well - Support the growing numbers of older people to maintain dignity and independence in their later years

The following are our commitments and end of year progress comments for this Well-being Objective during 2017/18.

Last Year's Commitments	✓ ✗	Progress Comment
A - Integrated Community Health & Social Care 'infrastructure'		
We shall continue to aim to reduce the rate of people kept in hospital while waiting for social care per 1,000 population aged 75+ (PAM/025) (2016/17 - 43 clients - 2.30 rate/ 2017/18 Target - 42 clients - 2.24 rate)	✗	47 clients or 2.5 per 1,000 population aged 75+ were kept in hospital during 2017/18 which is off target and has declined on the previous year. Up until November 2017 we were on target but unfortunately due to the winter pressures, inclement weather and the domiciliary care market being compromised due to one provider ceasing to deliver domiciliary care in the Llanelli area we experienced capacity delays within our domiciliary care provision.
B – Delivering Sustainable Services		
We will progress prudent commissioning of long term care using effective professional and performance management (Action ID 12622)	✓	We have effective systems in place to manage our long term commissioning of care with particular reference to the Authority's Performance Management Framework and its appropriate focus on data analysis and solutions. This is supported by the work of the Integrated Services Management Team in data analysis and managing professional performance.
We will effectively commission short term assessment and interventions to maximise independence and wellbeing outcomes for our population. (Action ID 12623)	✓	Realignment of short term pathway completed. The effectiveness of short term interventions, resulting from therapist, nurse and social worker multi-disciplinary assessment, is being monitored. A positive effect on the backlog of people awaiting Occupational Therapy and Social Work assessment has been noted.
C - Local communities supporting well-being & independence		
Clients are asked whether they are satisfied with their care and support. The 2016/17 survey showed that 83.2% were satisfied. We shall do all we can to improve on this. (PAM024) (No target set for 2017/18)	✓	According to the 2017/18 survey 86.8% of clients were satisfied with their care and support, this is an improvement on 2017/18.
Carers are asked whether they feel supported to continue in their caring role. The 2016/17 survey showed that 78.5% felt they were. We shall do all we can to improve on this. (PAM/026) (No target set for 2017/18)	✗	According to the 2017/18 survey 69% of carers felt supported to continue their caring role, this is a decline on last year which is disappointing, however we do follow up the results from the survey within the care management teams.
D - Interventions to maximise independence		
We will continue to reduce the number of calendar days taken to deliver a Disabled Facilities Grant (PAM/015) (2016/17 Result - 167 days/ 2017/18 Target - 165 days)	✓	The average number of days taken to deliver a Disabled Facilities Grant during 2017/18 is 161 days , this an improvement on 2016/17.