



Well-being Objective 10

Age Well - Support the growing numbers of older people to maintain dignity and independence in their later years

How will we do this?

Our detailed delivery plan and to achieve this objective

(Lemon highlight means that this is not the Action or Measure's main objective).

Ref	Actions and Measures	Date/Target
A	Improved population health and wellbeing	
1	We will make the Information Advice and Assistance (IAA) service as effective as possible, focussing on prevention and early intervention, working with community and third sector organisations, to achieve better outcomes for individuals. <i>MF5-52a</i> (Action also in Well-being Objective 9 & 11)	March 2020
2	We shall continue to aim to reduce the rate of people kept in hospital while waiting for social care per 1,000 population aged 75+ (<i>PAM/025</i>) (2018/19 - 81 clients - 4.21 rate)	57 clients 2.90 rate
3	We will improve the population health and well-being across the 3 tiers by continuing to implement a preventative framework with clear outcomes of each tier. <ul style="list-style-type: none"> ✓ Prevention ✓ Early intervention ✓ Promoting Independent Living (Also in Well-being Objective 11) 	March 2020
4	We will work with partners to provide more opportunities for vulnerable and older people to socialise in order to reduce loneliness, tackle inequalities and poverty. <i>MF5-59</i> (Also in Well-being Objective 11)	March 2020
5	We will implement a range of programmes within the 'Healthier West Wales' programme, funded through the Welsh Government's Transformation Fund, to improve wellbeing outcomes for older people in the county. <i>MF5-52b</i>	March 2020
6	We will continue to play a key role on the West Wales Regional Partnership Board and support the wider programme of the West Wales Care Partnership to integrate and transform care and support across the region. <i>MF5 52c</i>	March 2020
7	We will continue to reduce the number of calendar days taken to deliver a Disabled Facilities Grant (<i>PAM/015</i>) (2018/19 Result - 157 days)	155 days
B	Better quality and more accessible health and social care services	
1	We will continue to review and improve our Intermediate Care service model and provision. (Also in Well-being Objective 9)	March 2020
2	We will continue to improve the provision of day opportunities for older people across the County. <i>MF5-53</i>	March 2020
3	We will deliver an investment programme for Care Homes and Sheltered Housing Schemes that meets the future needs of older people in the County. <i>MF5-54</i>	March 2020
4	We will maintain a strong and sustainable in-house Council provision for domiciliary care. <i>MF5-55</i>	March 2021

Ref	Actions and Measures	Date/Target
5	We will further strengthen the provision and use of the Welsh language within social care services to be able to provide services in the language of service users' choice and ensure compliance with the 'Active Offer'. <i>MF5-56 (Action also in Well-being Objective 14)</i>	March 2020
6	We will continue to develop and improve an effective re-ablement /rehabilitation service to achieve better personal outcomes.	March 2020
7	We will continue to support people living with dementia and the development of more dementia friendly and supportive communities and provisions across the County. <i>MF5-60 (Action also in Well-being Objective 11)</i>	March 2020
C	Higher value health and social care	
1	We will work with partners to contribute to health led transformation programmes in mental health and redesign of services within learning disability ensure appropriate mental health care services and support are available. <i>MF5-57 (Action also in Well-being Objective 8 & 9)</i>	March 2020
2	We shall provide support for carers, and young carers in particular, to enable them to continue providing the invaluable care they offer to family and friends in need. <i>MF5-58 (Action also in Well-being Objective 11)</i>	March 2020
3	We will invest in the quality of our social work decision making and practice by providing appropriate guidance and training to ensure compliance with legislative requirements.	March 2020
4	We will innovate and transform services through a learning culture and best practice approach.	March 2020
5	We will review the 10 year Strategic Plan in light of a recent Welsh Government Legislation and guidance to ensure our services are aligned and continues improvement of our service models.	March 2020
D	A motivated and sustainable health and social care workforce	
1	We are embedding a culture of "everybody's business", where professionals take ownership of risks. We will ensure the service user is involved by embedding a person centred approach to safeguarding which ensures the service user is heard and central in decision making. <i>(Action also in Well-being Objective 9 & 11)</i>	March 2020
2	We will provide a supportive learning and development culture for our workforce to ensure they are equipped to meet the challenges of A Healthier Wales .	March 2020

Success Measures
Agree there's a good Social Care Service available in the area <i>(National Survey for Wales)</i>
The rate of people kept in hospital while waiting for social care <i>(PAM/025)</i>
Number of calendar days taken to deliver a Disabled Facilities Grant <i>(PAM/015)</i>