# Register of key holder details for Audible Intruder Alarms Cofrestr manylion deiliaid allweddi ar gyfer Larymau Tresbaswyr Clywadwy

## Manylion Perchennog y Tŷ/Home Owner's Details

Enw/Name :	
Cyfeiriad/Address	
Côd Post/Post Code) :	
Rhif Ffôn/Telephone Number :	
Gwneuthuriad a Model y Larwm/ Make and Model of the Alarm:	
Manylion y cwmni sy'n gosod y larwm/ Details of the Company Installing the Alarm	
Manylion Deiliad Allweddi / Key Holder's Details	
Enw/ Name :	
Cyfeiriad/Address:	
Côd Post/Post Code	
Rhif Ffôn/Telephone Number:	
Rhif Ffôn Symudol/Mobile Telephone Number :	
Dychwelwch y ffurflen hon i'r cyfeiriad canlynol	Return this form to the following address -:

Cyngor Sir Caerfyrddin Yr Adran Cymunedau Adain Diogelu'r Amgylchedd Neuadd y Dref Rhydaman

Heol Iscennen Rhydaman SA18 3BE

Carmarthenshire County Council **Department of Communities Environmental Protection Section** Ammanford Town Hall Iscennen Road Ammanford

**SA18 3BE** 

#### **Noise from Intruder Alarms**

We are all aware of the benefits of an audible intruder alarm protecting our properties. However, serious and prolonged noise nuisance can be caused by faulty burglar alarms. The council often receive complaints about alarms that sound repeatedly and those that do not cut-out after a short period of time.

If your premises has an audible intruder alarm, you have a legal responsibility to ensure that it does not become a source of noise nuisance or annoyance to your neighbours.

#### What's the legal position?

Local Authorities have powers to resolve noise problems arising from faulty or mis-firing audible intruder alarms. Should officers determine that the noise from your alarm is causing a statutory nuisance then we will serve an abatement notice under the Environmental Protection Act 1990. The notice will require the owner to abate the noise and to take steps to ensure that the nuisance does not happen again. Obviously if the property is unoccupied the owner will not be able to comply with the notice, but fortunately we have powers to take action in default of the notice.

### What does taking action in default mean?

If, following the expiry of the notice, the alarm continues to sound and there is neither any sign or likelihood of the occupier returning to the property nor any record of the nominated key-holder, then works in default may be considered.

Officers will apply for a warrant from the Magistrates Court, which allows the officer to enter your property, and if necessary, by force. Typically the Council will contact a specialist alarm company and a locksmith to enter your property and disconnect the external ringer. Any reasonable expenses incurred by the Council in connection with silencing the alarm will be recovered by the authority from the person responsible.

Also any breaches of the noise abatement notice served by the Council could lead to a prosecution case where there are unlimited fines for both residential and commercial properties.

### Key holder details

If you have an audible intruder alarm and you have registered nominated key holders with either the Police, Alarm Company or the Council, then in the first instance we will try and contact them to open the premises and disable and/or reset the alarm before we consider any formal powers. It is therefore far better that you notify the council of these details in order to avoid such action from being taken.

To register your key holders for your intruder alarm please complete and return this form to the address overleaf. The key holders' details will be treated in confidence and will only be used in an emergency.