

What is a Carers ID Card / Carers Emergency Card?

A **Carers ID Card / Carers Emergency Card** is a wallet-sized identification card for unpaid carers.

The card serves two purposes:

- 1. Access to Discounts:** Carers can access available discounts and will be offered a carers assessment either on their own or have a joint assessment with the 'cared for'. (More information about a carers assessment can be found on Factsheet 8)
- 2. Emergency Response:** Carers can carry these cards and if they are involved in an accident or are unable to return home to maintain their caring responsibilities emergency services or others will be able to make contact with relevant people to let them know that there is someone at home who cannot manage without help. (This is optional)

This card is valid for 3 years and you can reapply when it expires if you are still an unpaid carer.

What kind of discounts can I receive?

Local Businesses in Carmarthenshire offer discounts to cardholders. Participating businesses display a sticker at their premises. A list of the participating business is available online:
www.carmarthenshire.gov.wales/carerscard



How will Carers Emergency Card Element work?

As a carer, you have the option to participate in the Carers Emergency Card element. This element ensures that in case of an emergency, relevant contacts are notified to provide support for the person you care for.

Carers complete a registration form giving details of the person they care for, and up to three nominated people who can respond in an emergency or other unforeseen circumstances.

The completed form is sent to Delta Wellbeing, who will then issue an individually numbered Carers ID Card/Carers' Emergency Card to the Carer.

In the event of an unexpected event or emergency Delta Wellbeing can be contacted and by quoting the unique registration number, this will enable staff to activate support by contacting the nominated person(s). They will then provide interim unpaid care support to avoid risk of deterioration or crisis to the vulnerable person at home.



What if I don't have anyone who could temporarily take my place?

You can still register for the scheme. In the event of an emergency, Delta Wellbeing will automatically call social services who will respond and if necessary, make alternative arrangements.

What does the nominated person(s) have to do?

The nominated person should know the person you care for and the support they need. We record their details so they can be contacted in an emergency if you are unable to provide care. It is best if they are aware of this and agree to be contacted. They should know how to access your home and what to do in such circumstances.

Nominees should also be aware of which GP the person you care for is registered with, and of any other family member(s) they should contact if they are called upon.

How do I apply for a card?

You can apply for a **Carers ID Card / Carers Emergency Card** by completing the registration form online at www.carmarthenshire.gov.uk/Carerscard or at the end of this Factsheet and return to:

Delta Wellbeing, Eastgate, Llanelli, Carmarthenshire. SA15 3YF

If you only require the card for discounts, please only complete **Part 1** of the form.

If you would like to opt into Carers Emergency scheme, please complete **Part 1, Part 2.** and **Part 3.**

What if my circumstances change?

Contact Delta Wellbeing on 0300 333 2222 to report any changes.

Support for Carers

Details of other support provided to Carers can be accessed via:

Adferiad - Carers' Information & Support Service: 0333 1211 332

This factsheet is also available in Welsh. If you would like this factsheet in any other format telephone 01267 228703 or email: socialcare@carmarthenshire.gov.uk



For more information on social care services log onto:
www.carmarthenshire.gov.wales/socialcare

Carers' ID Card & Carers Emergency Card Registration Form

Please put a tick in the box if you would like to Opt in to supply Emergency Response Information

Opt in: Emergency Response

☐

If you only require the card for discounts please only complete **Part 1** of the form.

If you opt into Carers Emergency scheme, please complete **Part 1, Part 2. and Part 3**

Part 1

Carer details

Name:

Date of birth:

Address:

Postcode:

Telephone numbers:

Home:

Work:

Mobile:

Details of the person being cared for

Name:

Date of birth:

Address:

Postcode:

Telephone numbers:

Home:

Work:

Mobile:

GP name and address:

What is the condition of the 'cared for'?

Learning Disability, Autism, Dementia, Physical Disability etc.

What is their relationship to you:

(Husband, Wife, Son, Daughter, Other)

Carers Emergency Card Element

You must ensure that the person(s) nominated has access to the property and will know what to do in an emergency.

This information will be treated in confidence and shared only in an emergency or if we are concerned with your welfare or the welfare of the person being cared for.

If you **don't** have a nominated person or the nominated person is not available, Delta Wellbeing staff will contact Social Care Services who will respond and ensure that alternative arrangements can be made for the person being cared for. Please complete information in **Part 3**.

Please ensure that all nominated people are aware that they will be providing interim unpaid care.

Part 2

Nominated Person Information

Nominated Person – First Contact

Name:

Date of birth:

Address:

Postcode:

Telephone numbers:

Home:

Mobile:

Relationship to the person being cared for:

Nominated Person – Second Contact

Name:

Date of birth:

Address:

Postcode:

Telephone numbers:

Home:

Mobile:

Relationship to the person being cared for:

Nominated Person –Third Contact

Name:

Date of birth:

Address:

Postcode:

Telephone numbers:

Home:

Mobile:

Relationship to the person being cared for:

Part 3

Information to share with the Emergency Services

What does the person you care for need help with? (please circle yes or no)

Taking tablets or other medicines	Yes	No
Mobility – Needs assistance with walking/getting around / uses a wheelchair	Yes	No
Washing and dressing	Yes	No
General day to day support (maybe confused or prone to agitation)	Yes	No
Preparing food and drinks (are there any dietary needs?)	Yes	No

Please add any other details here:

--

How would the Emergency Services get in? (Please describe who has a key or where the key is kept or how it can be accessed). Are there any hazards getting into the property. Are there any pets?

--

Please tell us about any other support services the person being cared for receives e.g. home care / day care:

Service In Place	Name of Company	How Often

Other information that is important

Please tell us anything else that may be useful in an emergency, including whether you have a pet and what you want us to do with it.

I hereby agree that the above information can be held on file and used in an emergency situation and that all nominees are aware that they will provide interim unpaid care in an emergency.

Carers Signature:	Date:
Dependents Signature:	Date:

Return to: Delta Wellbeing, Eastgate, Llanelli, Carmarthenshire. SA15 3YF