| CynBor Sir Gâr Carmarthenshire Country Council |
|--|
|--|

Application for Discretionary Housing Payments

| Mae'r ffurflen hon ar gael yn Gymraeg / This form is available in Welsh | housing.benefits@carmarthenshire.gov.ul |
|---|--|
| 1. Your Full Name and Address | FOR OFFICE USE ONLY Date we received this form (stamp) |
| Name: | |
| Address: | |
| Postcode: | Claim No: |
| | |
| Date of Birth: NI Number: | |

2. Contact Details

It may help us to process your application quicker if you give us your contact details here:

| Daytime Number: | Mobile Number: | |
|-----------------|----------------|--|
| Email address: | | |

Discretionary Housing Payments can only be paid if you are receiving:

- Housing Benefit
- or

• Universal Credit which includes a housing element to help with your rent.

Do you need more help to pay your rent?

Discretionary Housing Payments assist people who need extra help to pay their rent when Housing Benefit or Universal Credit does not cover the full amount. If you are suffering severe financial hardship or your tenancy is at risk, you may be able to get a Discretionary Housing Payment to help you.

Discretionary Housing Payments are not a benefit payment and cannot be guaranteed. If you would like to apply for extra help, please complete and sign this application form.

Return the form to:

Housing Benefit Section, 3rd Floor, Ty Elwyn, Llanelli, SA15 3AP If you would like any help completing the form, please contact us by phone on **01554 742100** or by e-mail: **housing.benefits@carmarthenshire.gov.uk**

3. Why are you applying for Discretionary Housing Payments?

| I have too many bedrooms in my home. | Yes 🗌 No 🗌 |
|--|------------|
| I am affected by the Benefit cap | Yes 🗌 No 🗌 |
| Changes to local housing allowance rates | Yes 🗌 No 🗌 |
| l require financial help towards moving costs e.g. bond | Yes 🗌 No 🗌 |
| I am in arrears with my rent | Yes 🗌 No 🗌 |
| l am under threat of eviction | Yes 🗌 No 🗌 |
| My personal circumstances are causing me hardship (give details below) | |

4. Your home and rent

If you are a private tenant, have you asked your landlord about reducing your rent? If yes give details:- Yes 🗌 No 🗌

| Could you afford your rent when you moved in? If not why did you move to this accommodation? | Yes 🗌 No 🗌 |
|--|--|
| | |
| If you receive Housing Benefit did you check with the council how much Housing Benefit you would receive before moving into your home ? Are you on a waiting list for cheaper or more suitably sized accommodation? If you have recently moved to this address please provide your reasons for doing so e.g. fear or more suitable:- | Yes No Yes No Yes No Solution No Solution for the second s |
| | |
| | |
| Have you or your family any health problems which affect where you live, the type of accommodation you live in or the number of bedrooms you require? If yes give details:- | Yes 🗌 No 🗌 |
| | |
| | |
| Has your property been altered or adapted in any way for yourself or a member of your family to accommodate a disability? If yes please state what adaptations have been made:- | Yes 🗌 No 🗌 |
| | |
| | |
| Are there any particular reasons why you must live at this address rather than move to cheape accommodation? | r |
| | |
| | |
| Are you a registered foster carer? If yes, please give details of the foster children who are currently living with you. | Yes 🗌 No 🗌 |

| Name of child being fostered | Date of birth | Male / Female |
|------------------------------|---------------|---------------|
| | | |
| | | |
| | | |

4. Your home and rent continued

What are you planning on doing / or have already done in order to be able to afford your housing costs in future?

| Have you had a previous Discretionary Housing Payment award? If yes you must answer the following questions:- | Yes 🗌 No 🗌 |
|---|------------|
| a) Have you reduced your outstanding debts | Yes 🗌 No 🗌 |
| b) Have you received budgeting or debt advice c) Have you taken any other steps to improve your situation since your last application was granted? | Yes 🗌 No 🗌 |
| If you have answered yes to any of the above please give details | |
| | |
| | |
| | |

Access to Children

If you have access to children who normally live with another parent please confirm the following:

| Name of child | Number of nights they stay with you | The address they live for the rest of the week |
|---------------|-------------------------------------|--|
| | | |
| | | |
| | | |

5. Your money

| Do you/your partner receive Disability Living Allowance, Personal Independance Payment | |
|--|----------|
| or Attendance Allowance? | Yes 🗌 No |

Do you have any bank/building society or Post Office accounts?

You must provide two months statements for all bank / Post Office accounts or any other savings or investments you hold. Failure to provide these statements may result in your application being refused.

Yes No

| Are you in receip | ot of Universal Credit (| (UC)? | Yes 🗌 No 🗌 |
|-------------------|--------------------------|--|------------|
| Please indicate t | o whom the housing | element is paid (please indicate who): | |
| Myself 🗌 | My landlord 🗌 | My rent account 🗌 | |

You will need to provide the most recent award letter you have received from the Department for Work and Pensions which shows how your UC entitlement has been worked out.

| Your outgoings | If in arrears state amount | Amount Paid Weekly | Amount Paid Monthly |
|---|-------------------------------|-----------------------|------------------------|
| Rent/Mortgage | £ | £ | £ |
| Council Tax | £ | £ | £ |
| Water rates | £ | £ | £ |
| Electricity Prepaid Meter? Yes No | £ | £ | £ |
| Gas Prepaid Meter? Yes No | £ | £ | £ |
| Other fuel (please specify) | £ | £ | £ |
| Insurance (please specify) | £ | £ | £ |
| Housekeeping (food, toiletries, cleaning etc) | £ | £ | £ |
| TV licence | £ | £ | £ |
| TV/cable package | £ | £ | £ |
| When does the contract end | | | |
| Broadband/landline | £ | £ | £ |
| Mobile phone | £ | £ | £ |
| When does the contract end | | | |
| Clothing | £ | £ | £ |
| School meals | £ | £ | £ |
| Children's School bus | £ | £ | £ |
| Car expenses (petrol, repairs, MOT etc) | £ | £ | £ |
| Car insurance | £ | £ | £ |
| Car tax | £ | £ | £ |
| Bus/other travel expenses | £ | £ | £ |
| Bank charges (monthly charge/interest etc) | £ | £ | £ |
| Child Maintenance payments | £ | £ | £ |
| Other outgoings (please specify) | £ | £ | £ |
| | £ | £ | £ |

| Other Outgoings loans, catalogues, credit cards, court fines etc | Total amount owed | Name of company debt is with | Amount Paid Weekly | Amount Paid Monthly | Date payments are due to end |
|---|----------------------|---------------------------------|-----------------------|------------------------|------------------------------|
| | £ | | £ | £ | |
| | £ | | £ | £ | |
| | £ | | £ | £ | |
| | £ | | £ | £ | |
| | £ | | £ | £ | |
| | £ | | £ | £ | |

| Other Outgoings - costs relating to a disability If you have any specific expenditure that you incur because of your disability or the disability of someone else in your household, please list these here. | Amount Paid Weekly | Amount Paid Monthly |
|--|--------------------------|---------------------------|
| | £ | £ |
| | £ | £ |
| | £ | £ |
| | £ | £ |
| | £ | £ |

Please provide proof of ALL outgoings listed on this page (i.e. receipts, bank statements, letters from debt collectors, catalogues, court). Failure to provide proof will delay your application.

6. Who lives in your home - Please list here everyone who lives with you.

Partner

By partner we mean someone of the opposite sex or same sex who:

- you are married to or is your civil partner
- lives with you as if you are married or in a civil partnership.

| Name | Date of birth | National insurance number |
|------|---------------|---------------------------|
| | | |
| | | |

Dependant children

Dependant children are children for whom you receive child benefit

| Name | Date of birth | Male / Female |
|------|---------------|---------------|
| | | |
| | | |
| | | |

Do you need an extra bedroom for a disabled child? If yes please give details.

Yes 🗌 No 🗌

Non-dependants

Non-dependants are people over 16 who nobody gets Child Benefit for.

| Name | Date of birth | Weekly income | Weekly contribution made to household |
|------|---------------|---------------|---------------------------------------|
| | | | |
| | | | |
| | | | |

Boarders / Sub-Tenants

A boarder is someone who pays you rent for accommodation and meals within your property on a commercial basis.

A sub-tenant is someone who pays rent on a commercial basis for accommodation within your property, and you do not provide them with meals.

| Name | Date of birth | Boarder/ Sub-tenant | Weekly rent paid |
|------|---------------|---------------------|------------------|
| | | | £ |
| | | | £ |
| | | | £ |

Non resident carer

Do you have a spare bedroom which is being used by someone on a regular basis to provide you with overnight care? Yes
No

If yes, please give details

7. Your rent details

You only need to complete this section if you receive Universal Credit.

If you are a Private Tenant you will need to provide a copy of your tenancy agreement or ask your landlord to complete an RA2 form.

| How much is your gross rent? | £ |
|--|--|
| Does your rent include any service charges? | Yes 🗌 No 🗌 |
| If Yes how much | £ |
| Is your rent due: Every day 🗌 Every Week 🗌 Ever | ry 2 weeks 🗌 Every 4 weeks 🗌 Every Month 🗌 |
| Other 🗌 If other, how often? | |
| The date your tenancy began | |
| What type of tenancy do you have? for example, short | thold |
| What is the length of the tenancy? | |
| Do you have a written tenancy agreement? | Yes 🗌 No 🗌 |
| Are you a joint tenant? | Yes 🗌 No 🗌 |
| If "Yes", please state: | |
| How much is the rent for the whole property? | |
| How many joint tenants are liable to pay the rent? | |
| The names of the other joint tenants: | |
| | |

8. Payments

If you receive Housing Benefit and you are granted Discretionary Housing Payments it will be paid in the same way as your Housing Benefit.

If you receive Universal Credit and you are granted Discretionary Housing Payments we can make payments to either yourself, your landlord / agent or your rent account (council tenants only).

Please confirm how you would like to be paid (please tick)

| Directly into my bank / building society acc | count 🗌 you | will also need to co | omplete the form on pag | ie 8 |
|---|-------------|--------------------------------|---------------------------|------------|
| Directly into my landlord / agents bank / building society account | | r landlord / agent v page 8 | will also need to complet | e the form |
| Direct to my rent account (council tenants | only) | | | |
| By cheque to my landlord / agent | | | | |
| Frequency of payments (in arrears) We | ekly 🗌 | Fortnightly 🗌 | Four weekly | |

9. Additional information

Please use the space below to provide any further information in support of your application (e.g. reasons why some of your expenses may be higher than average).

If your application for a Discretionary Housing Payment is successful, for what period do you wish to claim this extra help?

| From: | To: | |
|-------|-----|--|
| | | |

10. Declaration

Please read the declaration below and sign your application form.

I confirm that the information I have given in this statement is true. I understand that:

- If I fail to answer all the questions on this form or fail to provide any further information requested my application may be refused.
- If I give information which is incorrect or fail to promptly report any changes of circumstances to Carmarthenshire County Council, Housing Benefit Section at the address on this form that may affect my Discretionary Housing Payment, or any Housing Benefit I receive, I may be prosecuted.
- I will have to repay any Discretionary Housing Payment to which I am not entitled.
- I authorise the council to verify, cross check and make any necessary enquiries about the information I have given on this form with other central or local government bodies or benefits agencies.
- I authorise the Benefits Section to refer my details to the Council's Housing Options advisor and/or the Personal Budgeting Officer for additional money advice if deemed appropriate.

| Your signature: | Date: | |
|-----------------|-------|--|

We may need to contact you for further information and will deal with your application as soon as we can. If you would like more information regarding the use of your personal information you can contact us on 01554 742100

If this form has been completed by someone else on behalf of the customer please confirm the name and address of the person who completed this form and relationship to the customer.

| Name | Address | Relationship |
|------|---------|--------------|
| | | |

REQUEST FOR DISCRETIONARY HOUSING PAYMENTS TO BE PAID INTO A BANK/ BUILDING SOCIETY ACCOUNT VIA BACS

Please make Discretionary Housing Payments direct to my Bank/Building Society account via BACS as detailed below.

Please note that we cannot make payments into Post Office card accounts

PLEASE ENTER YOUR DETAILS BELOW

| Name: | |
|--------------------------------|--|
| Address: | |
| | |
| | |
| | |
| | |
| Contact Telephone Number: | |
| Name of Bank/Building Society: | |
| Branch Address: | |
| Sort Code | |
| | |
| Account Number: | |
| Building Society Roll Number: | |
| Account Name: | |
| (for example Mr J Jones) | |
| Signature: | |
| Date: | |