

Approved Suppliers List

Fact Sheet 14

(AUGUST 2023)

The service suppliers on this list have satisfied Carmarthenshire County Council they will use suitably vetted staff, be properly insured and will provide domestic and other home support services such as shopping, pension collection, etc. in a caring and professional manner.

To use the list on the following page:

- Telephone the organisation to request the service that you want, agree the amount of time and the days you require a service.
- Confirm the charge for the service you have requested.

Should you have reason for concern or complaint about the services of any of the suppliers overleaf you can contact Carmarthenshire County Council's Complaints and Compliments Team in the following ways:

- By phone on: 01267 224488
- By email: complaints@carmarthenshire.gov.uk
- Via the website: www.carmarthenshire.gov.wales/complaintsandcompliments



For more information on social care services log onto:
www.carmarthenshire.gov.wales/socialcare

NAME OF PROVIDER	ORGANISATION ADDRESS	MAIN CONTACT NUMBER
Cadog Homecare Ltd	Old Kingdom Hall Foundry Road Ammanford SA18 2LS	01269 498200
Care Cymru	Unit 1-2 Heol Rhosyn, Llanelli SA14 8QG	01792 952483
Human Support Group	First Floor, Unit 1, Llwyn-Yr-Eos Parc Menter, Cross Hands Llanelli SA14 6RA	01554 788 256
MiHomecare Limited	First Floor, Unit 1, Llwyn-Yr-Eos Parc Menter, Cross Hands Llanelli SA14 6RA	03331215601
Care and Independence	Avon House, Suite 4, Dafen Trade Park, Llanelli, SA14 8ND	01554 773666
1st Grade Care	Office 3 First floor 23 Windsor Rd Neath SA11 1NB	01639 350121
People Support Wales	1 Quay Street, Ammanford, SA18 3DB.	0333 77 22 6 33
Aylecare	11 Alexandra Road, Gorseinon, Swansea SA4 4NW	01792 895150



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Handy Person & Gardener Scheme

The Trading Standards Team at Carmarthenshire County Council operates a Handyperson and Gardener Scheme.

The scheme involves traders who can undertake tasks such as lawn mowing and basic do-it-yourself work, in particular for elderly and vulnerable residents, and give them the added reassurance that they are dealing with registered tradesmen.

To view the Registered Traders Scheme visit www.carmarthenshire.gov.wales or telephone 01267 234567.

Benefits and Entitlements

If you think you are entitled to claim benefits or entitlements please visit www.direct.gov.uk or telephone 0800 882 200.

Social Care Services

If you are finding that you are not able to manage at home, please visit the Social Care and Health website to find out more about services and organisations that will be able to help you: www.carmarthenshire.gov.wales/socialcare or telephone the Information, Advice and Assistance Service on 0300 333 2222.

**This factsheet is also available in Welsh.
If you would like this factsheet in any other
format telephone 01267 228703 or
Email: socialcare@carmarthenshire.gov.uk**



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