

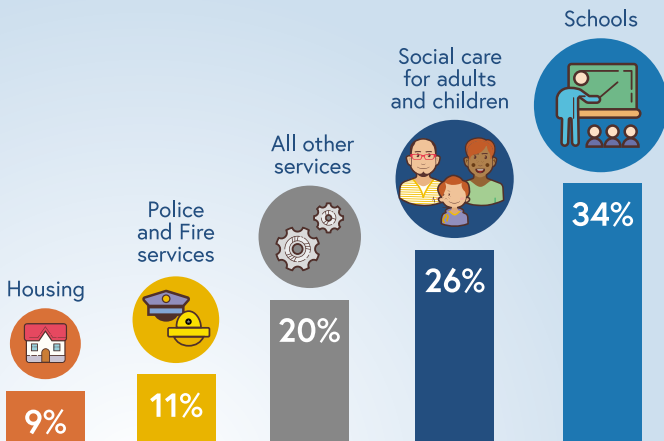
Changes you must report about your non-domestic rates



Llywodraeth Cymru
Welsh Government

From 1st April 2026, the Welsh Government is introducing a new law to ensure that you receive more accurate bills and avoid unexpected charges.

This chart shows the average amount councils in Wales spend on services. Your council might spend differently based on local needs.



Non-domestic rates, also known as business rates, are charges on most non-domestic properties such as shops and other business premises. They help to fund essential local services in your area such as housing, schools, social care, police and fire services.

It is important your local authority is told when some circumstances change, so that your bill is correct and includes any reliefs you are entitled to. Most ratepayers already do this, but some do not, which can result in unfairness.

What do I need to do?

You must notify your local authority within 60 days of any of these changes:

- you became the ratepayer of the property,
- the property has become occupied and was previously unoccupied (empty), or
- the property has ceased to be occupied (has become empty).

All you need to do is email your local authority, follow the link on the QR code here:



Need help or information?

You can find out more about the new law here:



Failure to comply with this requirement may result in a fine of £500. Providing information which is false may result in a criminal conviction and fine of £1,000.